



## 2011 ITTF Para China Table Tennis Open

### Questionnaire for Participating Teams

Team Managers/Head Coaches of each of the Participating teams are asked to complete the simple questionnaire on the 2011 ITTF PTT China **Open**. This would help us to improve in future competitions for people with Disabilities.

Please return it by noon of 25<sup>th</sup> July 2011

Please give a “**tick**” to the boxes of your choice in below:-

	<u>Very Good</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Very Poor</u>
1. Hotel					
Lobby	9 <input type="checkbox"/>	6 <input type="checkbox"/>	4 <input type="checkbox"/>	0 <input type="checkbox"/>	0 <input type="checkbox"/>
Bed Room	11 <input type="checkbox"/>	5 <input type="checkbox"/>	3 <input type="checkbox"/>	0 <input type="checkbox"/>	0 <input type="checkbox"/>
Bath Room	7 <input type="checkbox"/>	5 <input type="checkbox"/>	3 <input type="checkbox"/>	3 <input type="checkbox"/>	1 <input type="checkbox"/>

Comments : **1. Internet connection failed sometimes; 2. Change bed-sheet more on time;**

**3. No soap & shampoo in some bathrooms; 4. Bath room doorway too narrow to get into shower; 5. Bathroom not clean; 5. Water from shower not even & amount too small, maybe due to insufficient pressure.**

2. Meals					
Breakfast	2 <input type="checkbox"/>	10 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	0 <input type="checkbox"/>
Lunch	2 <input type="checkbox"/>	10 <input type="checkbox"/>	5 <input type="checkbox"/>	2 <input type="checkbox"/>	0 <input type="checkbox"/>
Dinner	2 <input type="checkbox"/>	11 <input type="checkbox"/>	3 <input type="checkbox"/>	3 <input type="checkbox"/>	0 <input type="checkbox"/>

Comments : **1. Food not always hot; 2. More variety like yogurt, juice and breads for breakfast;**

**3. Labels to show what kind of meat & if they are spicy or not.**

3. Transportation					
Bus from airport to Hotel	7 <input type="checkbox"/>	3 <input type="checkbox"/>	5 <input type="checkbox"/>	3 <input type="checkbox"/>	0 <input type="checkbox"/>

Comments : **1. Some teams waited for long time in airport for pickup & too long waiting time in bus;**  
**2. More vans with lifts for wheelchair users;** **3. Class 7 players also need shuttle between hotel and playing hall;** **4. Shuttle to Down Town as the venue is too far away.**

	<u>Very Good</u>	<u>Good Fair</u>	<u>Poor</u>	<u>Very Poor</u>
4. Managers Meeting				
Venue	5 <input type="checkbox"/>	12 <input type="checkbox"/>	2 <input type="checkbox"/>	0 <input type="checkbox"/>
Information clear	5 <input type="checkbox"/>	8 <input type="checkbox"/>	4 <input type="checkbox"/>	0 <input type="checkbox"/>
Comments : <b>NO</b>				

5. Communications				
Organizing Committee	5 <input type="checkbox"/>	8 <input type="checkbox"/>	4 <input type="checkbox"/>	0 <input type="checkbox"/>
Liaison Officers	7 <input type="checkbox"/>	5 <input type="checkbox"/>	5 <input type="checkbox"/>	0 <input type="checkbox"/>
Competition Information	7 <input type="checkbox"/>	8 <input type="checkbox"/>	3 <input type="checkbox"/>	0 <input type="checkbox"/>

Comments : **1. More English speaking officials and Umpires**

6. Competition				
Competition Format	4 <input type="checkbox"/>	9 <input type="checkbox"/>	4 <input type="checkbox"/>	2 <input type="checkbox"/>

Comments : **1. Playing Hall and Practice to hot and humid;**  
**2. Lower classes players need more rest in-between match (eg 2 match period rest);**  
**3. 0830 is too early;**  
**4. Need more than 12 tables for over 160 players**

7. Umpires				
Standard of Service	6 <input type="checkbox"/>	8 <input type="checkbox"/>	3 <input type="checkbox"/>	2 <input type="checkbox"/>
Discipline	6 <input type="checkbox"/>	8 <input type="checkbox"/>	3 <input type="checkbox"/>	1 <input type="checkbox"/>

Comments : **1. Problems with Double matches, as one umpire is used per match & can't see if players services are correct or they stand on wheelchairs(improvements made for umpire to stand when umpiring) ;**  
**2. Two umpires for all team finals only on the last day.**

8. Volunteers of Service				
Helper	10 <input type="checkbox"/>	8 <input type="checkbox"/>	1 <input type="checkbox"/>	0 <input type="checkbox"/>
Ball persons	10 <input type="checkbox"/>	7 <input type="checkbox"/>	2 <input type="checkbox"/>	0 <input type="checkbox"/>

Comments : **The best this year as commented by one European player.**

	<u>Very Good</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Very Poor</u>
9. Officials					
Competence	6 <input type="checkbox"/>	8 <input type="checkbox"/>	4 <input type="checkbox"/>	0 <input type="checkbox"/>	0 <input type="checkbox"/>
Helpful	6 <input type="checkbox"/>	8 <input type="checkbox"/>	4 <input type="checkbox"/>	0 <input type="checkbox"/>	0 <input type="checkbox"/>

10. General Impression

On the Championships    7             9             2             0             0

Comments : **Not Received any**

11. Entry fee of Euro 540 (Including Capitation tax)

	<b>Yes</b>	<b>Alright</b>	<b>No</b>
Acceptable?	4 <input type="checkbox"/>	12 <input type="checkbox"/>	2 <input type="checkbox"/>

Comments : **Only 2 indicated that Euro 540 is not acceptable and their points are, hotel is not expensive and no need to provide daily transportation for players.**

**General Comments : NO**

**Thank you and please return it to the Technical Delegate by Noon on 25<sup>th</sup> July 2011.**

Summarized by Mr. Silas Chiang, Technical Delegate

26<sup>th</sup> July 2011